

Microland is a pioneering IT Infrastructure services and consulting company headquartered in Bengaluru, India, with a proven track record of delivering tangible business outcomes for 35 years. Today, as enterprises recognize that networks underpin the functionality and efficiency of modern digital systems and support innovation, we provide next-generation technologies such as AI, automated operations, and platform-driven solutions – which drive operational excellence, agility, and productivity for organizations worldwide. Our team of over 4,600 experts delivers services in over 100 countries across Asia, Australia, Europe, the Middle East, and North America, offering cutting-edge solutions in networks, cloud, data centers, cybersecurity, services management, applications, and automation. Recognized by leading industry analysts for our innovative strategies, Microland is committed to strong governance, environmental sustainability, and fostering an inclusive workplace where diverse talent thrives. When businesses work with Microland, they connect with the best talent, technologies, and solutions to create unparalleled value.

In the words of **Peter Bendor-Samuel, CEO Everest Group**,  
**“When I think of high-performing infrastructure that is silent running – I think of Microland”.**

## Clients Speak

Microland has been our partner to accelerate our digital transformation journey for the past few years and I am happy to see them expand their business and operations footprint in UK and Continental Europe. Combining the strengths of Microland with that of Serco's expectation of rapid transformation always results in formidable capabilities with an intimate understanding of our needs and opportunities. This, and the cultural fit between our two organisations, is the foundation of our partnership.

**John Lockett**  
 CIO, Serco Group Plc

Microland has been a valued partner to us over the years. Their IT expertise and technology capabilities is pivotal in our IT Strategy, which in turn delivers greater value to our clients. With increasing technology disruption and cyber security considerations in the legal industry, Clifford Chance is leading with a Digital strategy at the heart of our IT operations. And I am certain Microland will play a significant role in accelerating this journey.

**Paul Greenwood**  
 CIO, Clifford Chance

## Managing



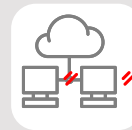
**1M+**  
Mailboxes



**177K+**  
Network  
devices



**550K+**  
Servers



**250K+**  
Mobility  
users



**117+**  
PB Storage



**6400**  
Security Devices



**10,000+**  
Cloud Instances

## Digital Services



**Network Services:** Delivering intelligent and secure network experience through our flagship Network as a Service (NaaS) offering across traditional and Next-Gen Software-Defined Networks through our Automation and AIOps-powered Intelligenti NetOps platform.



**Cloud Services:** Microland transforms and manages the hybrid cloud through a platform-based approach with capabilities in Automation, AIOps, Cloud FinOps, and Analytics, leveraging industry recognized frameworks, best practices, and tools.



**Cybersecurity:** We adopt a "Cyber Resilient First" approach, delivering cybersecurity solutions through our in-house developed and industry-leading platforms in an 'As a Service' model. This secures digital transformation by staying ahead of evolving threats.



**Digital Workplace:** Microland empowers global enterprises with cutting-edge solutions that modernize traditional workspaces, fostering collaboration and productivity, while delivering enhanced end-user experiences to drive improved business outcomes.



**Intelligenti:** A groundbreaking AIOps platform for Automated Ops, developed from a commitment to keeping digital infrastructure reliable, responsive, and resilient. It detects, diagnoses, and responds to patterns impacting the infrastructure.



**Modern Applications and Data:** We deliver business-aligned application and data management services, with an AI-first and DevOps approach, helping organizations achieve agility, scalability, and innovation aligned with their strategic goals.

## Powering Industry Leaders

### For leading environmental solutions company

Managing end-to-end IT services involving 45K+ userbase and 3,500+ servers

### For the largest social professional network service provider

Managing infrastructure involving 250K+ servers, storage and network devices

### For KSA's largest Bank

Manage end point infrastructure for 600+ branches serving 11+ million customers

### For a Fortune 20 global enterprise

Handling Network design and Managed services across 170 countries involving 4,500+ network devices, 1,500+ firewalls and 2,700 circuits

### For a Big 4 professional services firm

Managing end-to-end collaboration ecosystem with 180K+ mobility users worldwide

### For the largest data center service provider

Providing comprehensive data center support including storage management for 500+ applications deployed across 1,000+ servers involving 20+ PB of daily backup

### For a UK based FTSE 250 public services provider

Digital Transformation for mission critical workloads from 100% On-Prem to Cloud & transformed workloads to Infra-as-Code, resulting in 30% reduced cost, increased agility, and reduction in carbon footprint

### For the world's largest tire company

Accelerated network transformation and hyper-efficient operations across 2300+ retail stores, 180 corporate sites, 30+ production facilities, for 32,000+ network and security devices

### For a global pharmaceutical company

Unlocked operational excellence through seamless transition, automation and platforms management, enhanced user experience, and innovation, for 13,000+ network and security devices spread across 220+ sites across 60 countries

## Global Presence



**4,600+**  
Employees

**35+**  
Nationalities

**100+**  
Countries Supported

## Recognitions

**Gartner**

Recognized globally as a Leader in the Gartner Magic Quadrant for Managed Network Services for five years in a row in 2024

**SDI** Service Desk Institute

Awarded the prestigious World Class 5-star rating by the Service Desk Institute (SDI) for the quality of IT service and support operations in 2024

**AVASANT**

The Intelligeni platform has been recognized as an Innovator in Avasant's RadarView™ ITOps Services for 2023-24

**ecovadis**

Awarded Gold Rating from EcoVadis for Outstanding Sustainability Performance in 2024

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**MICROLAND**  
Connect with the best