MICR@LAND[®] Making digital happen



Microland – NASSCOM SD-WAN - Redefining Network, Reimagining business 23rd March 2022

© 2022 MICROLAND LIMITED







Robert Wysocki Senior Vice President Global Head – Network & Cybersecurity



Harish M N Director Head – Platforms & IP Development, Network



Ramesh N G Senior Director Practice Head – Network & Cybersecurity

Digitize Infrastructure to Digitize Business

Digital Infrastructure

Empowering organizations to streamline their environment and operations

Technology Drivers: SDN, Cloud & SaaS, Cybersecurity, Analytics, Automation, AlOps

Digital Customer

Application of implemented technologies to enable better business outcomes

Technology Drivers: Analytics, Mobility



MICR LAND Making digital happen

NASSCOM®

Digital Workplace

Hybrid and Global work force yet collaborative, productive, and agile

Technology Drivers:

User Experience, Work From Anywhere, ZTNA, RPA

Digital Products & Services

Modernization of Products & Services to deliver value with better insights and improve engagement

Technology Drivers:

IT & OT Integration, Applications, Analytics

The **Transformation Journey** to Digital Infrastructure... ...with focus on **Doubling-Down On Operations Transformation**...

MICR**©**LAND[®] Making digital happen





Digital Transformations: The Voice of Experience

The Good, the Bad and the Ugly Transformations

MICR LAND Making digital happen

NASSCOM®



Well-defined Business Transformation Roadmap

Integrated transformation approach: Branch, WAN Edge, SASE

Technology Agnostic mindset

Inter-locked Cloud & Network Transformation

Focus on Automation, Analytics

Well trained resources across all technology stacks



Well-Defined Architectural Roadmap

Transformation Roadmap – executing in separate segments, spanned over too much time

Technology bias – Not open to other technology options

Procurement not professionally led

Knowing tolerance of suboptimization in Operations team

Limited focus on ramping up skills of Operations team



Heavily under-invested and EOL

Disorganized; competing internal orgs not marching to same beat

Architectural, Transformation, and Business Roadmap left too high level

Delayed decision-making due to too many stakeholders

Reactive Network Monitoring & Management

Insourced & Under-resourced with Talent mismatch

Roadmap &

Technology

Operational

Readiness

How to get Transformation right?

MICR LAND[®]





First Time Right Approach





Transforming Operations with **Analytics**, **Automation**, & **AIOps**



MICR[©]LAND[®] **NASSCOM[®]**

Analytics '

.

.

.

- End-to-End Performance Visibility
- Data-driven Insights for Decision Making
- Increase Predictiveness

Automation

- Automated Response & Resolution
- Self-help Bots for Enhanced User Experience
- Process & Technology

AlOps

- Non-intrusive & Proactive remediation
- Autonomous & Self-healing Network
- Minimal Ops, Reliable Infrastructure



MICR@LAND[®] Making digital happen

Contact us: ML-Marketing@microland.com