

# intelligeni® netops

Platform for Intelligent Network Experience

## Transforming Enterprise Networks and its Operations with Automation, Analytics & AIOps

Intelligeni NetOps platform focuses on enhancing business-user experience through resilient and reliable networks. It delivers value to enterprises by accelerating network technology transformation and optimizing operations.

The Intelligeni NetOps platform has three major modules for the technology transformation projects and managed services phase of the network life cycle called Transform, Operate, and Visualize.

The Transform model provides automation and project management capabilities to accelerate projects with minimal disruption to the business. Through Observability, Automation, and NetDevOps, the Operate module optimizes the network performance to enhance user experience. Both modules provide real-time visibility across the network life-cycle to all stakeholders through persona-based dashboards for data-driven decision-making.

### Why do customers use Intelligeni NetOps?



#### Accelerated Transformation

Pre-defined templates, automated workflows, and project management



#### Unified Observability

Accurately determine system health based on signals from multiple monitoring solutions



#### Automated Remediation

Reduce mean time to resolve using automated remediation actions



#### Persona-specific Visibility

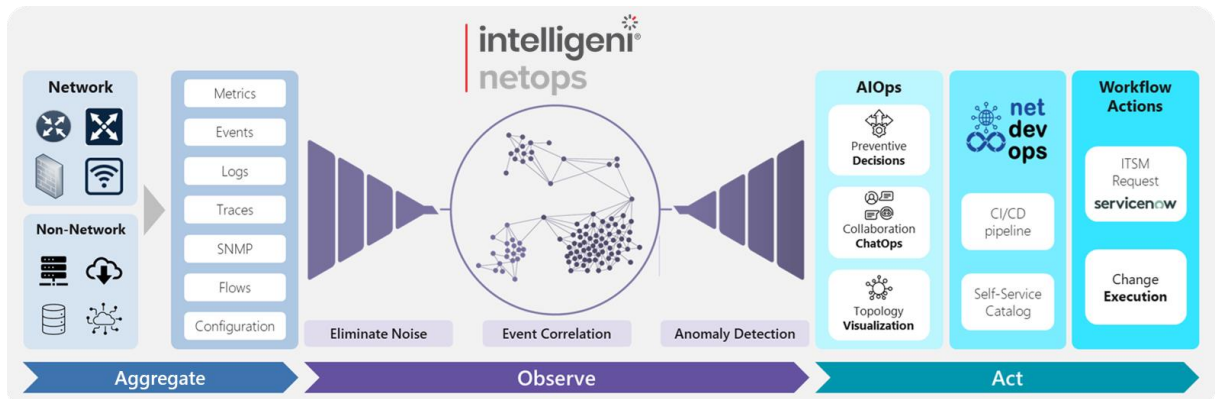
Persona-based dashboards & reports to data-driven decision making



#### Improved User Experience

Focus on UX across regions, sites, and roles to improve network performance

### Accelerate | Optimize | Visualize



# Core Features



## Project Workflows

Planning, scheduling, and tracking transformation activities along with Collaboration & workflow integration capability with customer tools and systems.



## Process and Technical Intelligence

in-built tasks with technology know-how & best practices at various stages of transformation like discovery, planning, designing, deployment, and handover



## Design Templates and Deployment Guides

Pre-defined design and configuration templates cutting across OEMs & technologies like SD-WAN, SD-LAN, and wireless LAN, among others



## Zero Touch Deployment

Automating multiple project workflows like info gathering, config generation, deployment, user acceptance testing, and remediation of deployment failures.



## Persona-based Real-time Visibility

Dashboards & Reports tracking key KPIs for real-time project status like project cost estimates vs actual expenditure to enable data-driven decision-making.



## Network Observability

Leveraging AIOps to continuously observe and interpret complex datasets to detect anomalies and performance degradation impacting network availability



## Automated Remediation & Operations

Bots-based automation triggered observability module for automated remediation and automating repetitive tasks and activities in network operations



## Network as a Code

Leverage NetDevOps for automated change/service requests from implementation to integration, deployment, monitoring, and management

## Business Outcomes

2x

Better  
User Experience



20%

Reduction in  
Total Cost of Ops



40%

Faster  
Technology Adoption



**Gartner**  
Magic Quadrant

**Leader**  
Managed Network  
Services, 2022  
(3 years in a row)

**ISG**  
imagine your future™

**Leader**  
ISG Provider Lens™  
Software Defined  
Networks  
Transformation, 2023

**Everest Group**  
From insight to action.

**Leader & Star  
Performer**  
PEAK Matrix® 2023  
- Network  
Transformation &  
Managed Services

## About Microland

Microland is "Making digital happen" – allowing technology to do more and intrude less. Our solutions for Cloud and Datacenter, Networks, Digital Workplace, Cybersecurity, and Industrial IoT make it easier for enterprises to adopt NextGen Digital infrastructure. Microlanders throughout the world ensure this embrace of digital brilliance is predictable, reliable, and stable. Incorporated in 1989 and headquartered in Bengaluru, India, Microland has more than 4,500 digital specialists across offices and delivery centers in Asia, Australia, Europe, Middle East, and North America.

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