

intelligeni[®] netops

Platform for Intelligent Network Experience

Transforming Enterprise Networks and its Operations with Automation, Analytics & AIOps

Intelligeni NetOps platform focuses on enhancing business-user experience through resilient and reliable networks. It delivers value to enterprises by accelerating network technology transformation and optimizing operations.

The Intelligeni NetOps platform has three major modules for the technology transformation projects and managed services phase of the network life cycle called Transform, Operate, and Visualize.

The Transform module provides automation and project management capabilities to accelerate projects with minimal disruption to the business. Through Observability, Automation, and NetDevOps, the Operate module optimizes the network performance to enhance user experience. Both modules provide real-time visibility across the network life-cycle to all stakeholders through persona-based dashboards for data-driven decision-making.

Why do customers use Intelligeni NetOps?



Accelerated Transformation

Pre-defined templates, automated workflows, and project management



Unified Observability

Accurately determine system health based on signals from multiple monitoring solutions



Automated Remediation

Reduce mean time to resolve using automated remediation actions



Persona-specific Visibility

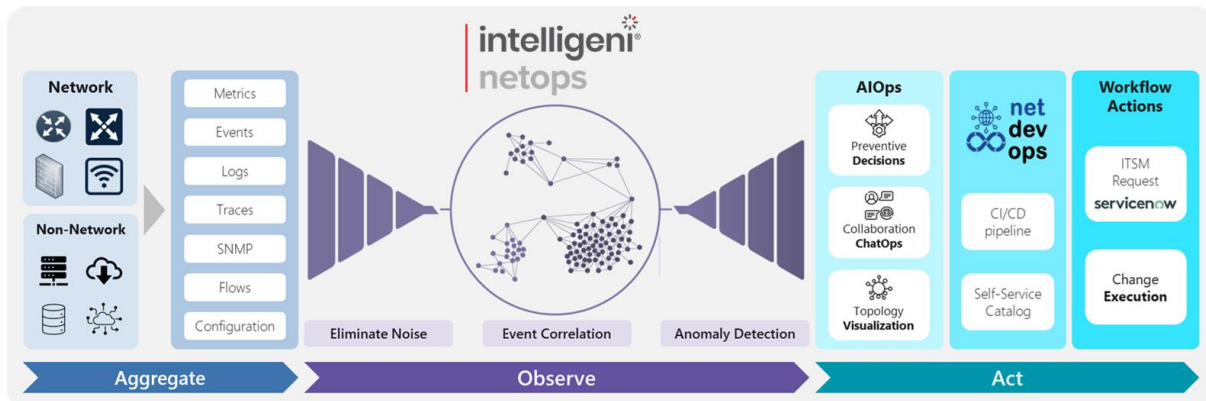
Persona-based dashboards & reports to data-driven decision making



Improved User Experience

Focus on UX across regions, sites, and roles to improve network performance

Accelerate | Optimize | Visualize



Core Features



Project Workflows

Planning, scheduling, and tracking transformation activities along with Collaboration & workflow integration capability with customer tools and systems.



Process and Technical Intelligence

in-built tasks with technology know-how & best practices at various stages of transformation like discovery, planning, designing, deployment, and handover



Design Templates and Deployment Guides

Pre-defined design and configuration templates cutting across OEMs & technologies like SD-WAN, SD-LAN, and wireless LAN, among others



Zero Touch Deployment

Automating multiple project workflows like info gathering, config generation, deployment, user acceptance testing, and remediation of deployment failures.



Persona-based Real-time Visibility

Dashboards & Reports tracking key KPIs for real-time project status like project cost estimates vs actual expenditure to enable data-driven decision-making.



Network Observability

Leveraging AIOps to continuously observe and interpret complex datasets to detect anomalies and performance degradation impacting network availability



Automated Remediation & Operations

Bots-based automation triggered observability module for automated remediation and automating repetitive tasks and activities in network operations



Network as a Code

Leverage NetDevOps for automated change/service requests from implementation to integration, deployment, monitoring, and management

Business Outcomes

2x

Better
User Experience



20%

Reduction in
Total Cost of Ops



40%

Faster
Technology Adoption



Gartner
Magic Quadrant

Leader
Managed Network
Services, 2022
(3 years in a row)

ISG
Imagine your future

Leader
ISG Provider Lens™
Software Defined
Networks
Transformation, 2023

Everest Group
From insight to action.

**Leader & Star
Performer**
PEAK Matrix® 2023
- Network
Transformation &
Managed Services

About Microland

Microland is a pioneering IT Infrastructure services and consulting company headquartered in Bengaluru, India, with a proven track record of delivering tangible business outcomes for 35 years. Today, as enterprises recognize that networks underpin the functionality and efficiency of modern digital systems and support innovation, we provide next-generation technologies such as AI, automated operations, and platform-driven solutions – which drive operational excellence, agility, and productivity for organizations worldwide. Our team of over 4,600 experts delivers services in over 100 countries across Asia, Australia, Europe, the Middle East, and North America, offering cutting-edge solutions in networks, cloud, data centers, cybersecurity, services management, applications, and automation. Recognized by leading industry analysts for our innovative strategies, Microland is committed to strong governance, environmental sustainability, and fostering an inclusive workplace where diverse talent thrives. When businesses work with Microland, they connect with the best talent, technologies, and solutions to create unparalleled value.

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