MICROLAND
Connect with the best

Business Intelligence for Smart IT Operations



Single Pane of a Glass solution to view the entire IT infrastructure estate with Insights that assist in making decisions for the business Leaders

In the digital age, managing IT operations is all about speed and efficiency. Today, enterprises are grappling with a lack of transparency in their IT operations and services. Even though the best-of-breed technologies are at play, there is no single pane to visualize the state of IT. And that's where Intelligeni Insights comes in.

It establishes connectivity with the various tool systems present in the customer estate, consumes data, builds KPIs, and showcases on real-time dashboards.

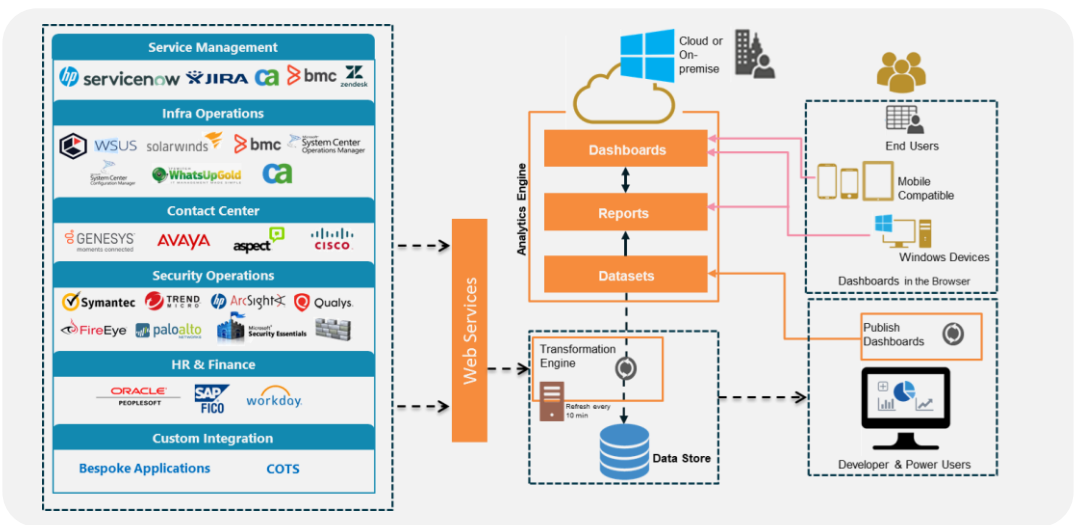
It also comes with an in-built library of 800+ KPIs which can be readily consumed by the customer.

Why do customers use Intelligeni Insights?

- **Auto Ticket Cutting and Routing**
- **Compliments Existing Tool Investments**
- **Extensive Tool Integrations**
- **Insights for Informed Decisions**
- **Real-time dashboard**

Logical Data Flow of the Intelligeni Insights platform

MICROLAND® | intelligeni® insights



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Core Features

Single Pane of Glass
Providing 1000ft view for strategic insights as well granular insights.

Extensive tool integrations
Insights complements the existing investments by overlaying a presentation and analytics layer.

Real-time Dashboard
Relevant KPIs are built providing deeper insights into both real-time and historical data.

Data Drill Down
Overview on patterns of service disruptions, relationships and trends giving intelligent views as well granular insights.

Data Forecasting
Forecasting of insights to make informed decisions.

Mobile and HHD Compatible
The dashboards built-in Insights can be viewed in the browsers of mobile and any other handheld devices.

Deployment Model
Cloud based deployment solution deployed on Azure cloud.

Value to the Customer

Best Value for Money
By leveraging the existing investments made by the customer

Single Pane of Glass
Data from multiple tools in one place, making it easier for the leadership to make informed decisions

Pre-built KPIs
Any KPI from the existing library of 800+ KPIs can be built for the customer

Increased Efficiency
Through setting up the standard way of building the KPIs

Intelligeni Insights is part of the overall Intelligeni Automated Ops platform which is a key enabler for Microland's managed services offerings. The integrated platform comprises Intelligeni Observe for observability, Intelligeni Center for ITSM operations, and Intelligeni Insights for IT analytics.

About Microland

Microland is a pioneering IT Infrastructure services and consulting company headquartered in Bengaluru, India, with a proven track record of delivering tangible business outcomes for 35 years. Today, as enterprises recognize that networks underpin the functionality and efficiency of modern digital systems and support innovation, we provide next-generation technologies such as AI, automated operations, and platform-driven solutions – which drive operational excellence, agility, and productivity for organizations worldwide. Our team of over 4,600 experts delivers services in over 100 countries across Asia, Australia, Europe, the Middle East, and North America, offering cutting-edge solutions in networks, cloud, data centers, cybersecurity, services management, applications, and automation. Recognized by leading industry analysts for our innovative strategies, Microland is committed to strong governance, environmental sustainability, and fostering an inclusive workplace where diverse talent thrives. When businesses work with Microland, they connect with the best talent, technologies, and solutions to create unparalleled value.

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