

Microland's Network-as-a-Service

Accelerate network transformation with a flexible, AI-driven NaaS model delivering agility, resilience and superior digital experiences.



Enterprise networks are at a critical inflection point as hybrid work, cloud-native applications, and AI-driven workloads continue to expand the scale, distribution, and performance demands on IT environments. Traditional ownership models built on fragmented tools, high capital investments, and manual operations are increasingly unable to keep pace with the need for agility, scalability, and consistent user experience. As a result, enterprises are rethinking network consumption, prioritizing flexible, as-a-service models that combine automation, intelligence, and outcome-based delivery to enable dynamic, secure connectivity, accelerating agility, and establishing the network as a programmable foundation for the digital and AI-driven enterprise.

“ By 2028, **15%** of all enterprise network deployments will use NaaS models, up from under 2% in 2024, signaling that while the shift is gradual, it represents a major structural change in a space historically slow to evolve

Source – Gartner 2025 Strategic Roadmap for Enterprise Networking

Microland's Network-as-a-Service (NaaS) enables enterprises to modernize networks through a flexible, AI-powered service model that combines connectivity, security, platform intelligence, lifecycle services, and autonomous operations. Organizations can choose a **platform-led approach** to augment existing investments **or** a **fully managed NaaS** model spanning technology, connectivity, security, and operations.

Delivered through Microland's purpose-built **intelligeni NetOps platform**, we help customers to realize orders of magnitude improvements in efficiency, reliability, and resiliency enhancing business-user experience and productivity.

What We Deliver



Orchestrated Platform

A Unified platform that seamlessly integrates services across network life-cycle into a single comprehensive construct



AI-based Self-Driving Operations

Automation & Predictive Insights

- AIOps-driven monitoring
- Remediation and operational optimization



Experience Centric Outcomes

Business and User Experience First

- XLA-driven service delivery
- Real-time visibility and performance assurance



Cloud-Like Consumption

Simplified, On-Demand & Flexible

- Subscription-based network services
- Elastic scaling aligned to business needs



Single Service Ownership

End-to-End Accountability

- Product lifecycle management
- Vendor and contract management
- Service delivery ownership



Capex-Free Modernization

Accelerate Transformation Without Budget Barriers

- Reduce upfront infrastructure investments
- Align costs with consumption and outcomes



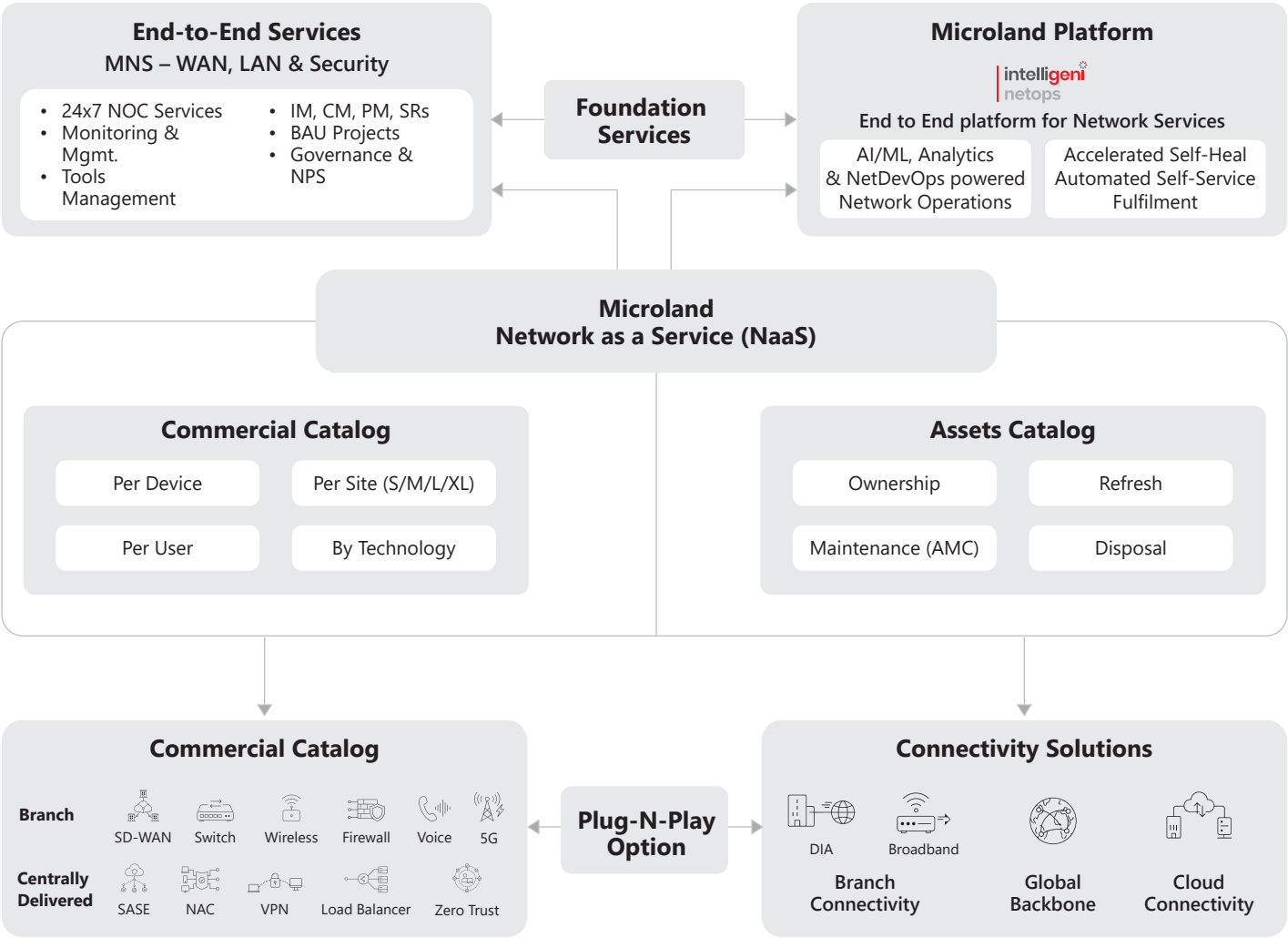
Complete NaaS Stack (Products + Platform + People)

Integrated technology, operations, and expertise Single, cohesive service experience

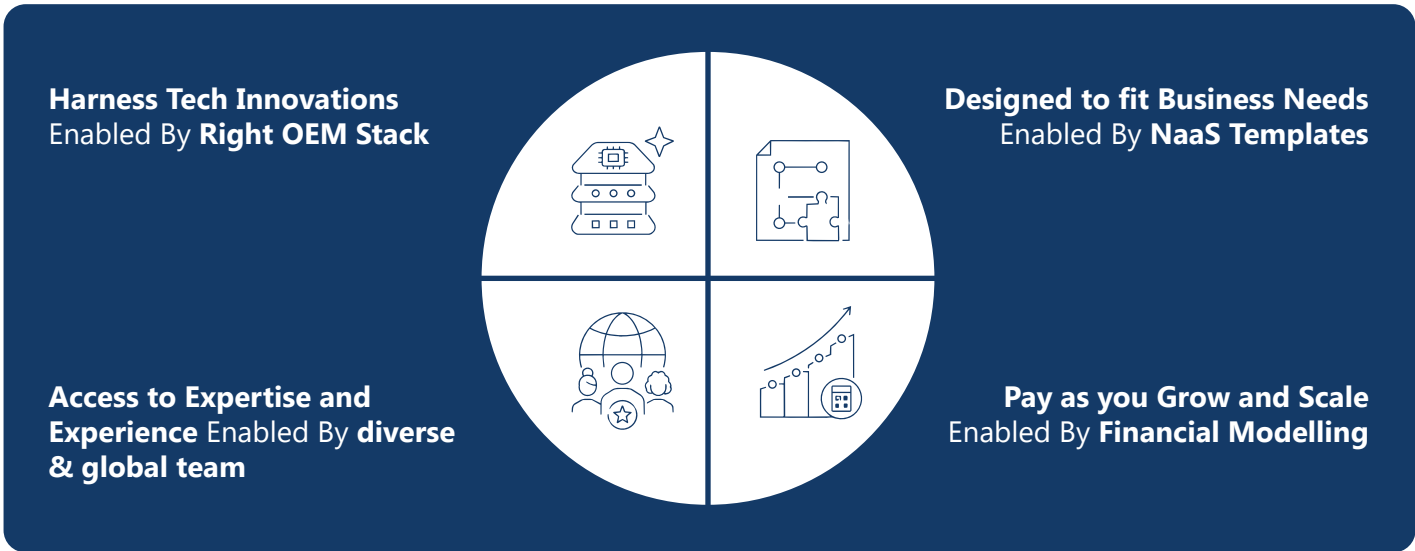
intelligent NetOps powered NaaS

Platform-led delivery combining Products, Platform, and People under a unified service model

NaaS Solution



Benefits of Microland’s NaaS Solution



Why Microland

40%

Speed to Market

Enabled by intelligeni NetOps platform transformation, workflow automation, risk avoidance

2 X

Better User Experience

Enabled by automation, focus of XLAs, CSI process and CSAT

35%

Network Reliability

Enabled by platform centricity (intelligeni NetOps platform) AIOps and Observability

1.2 X

Higher Value per \$

Enabled by rationalized assets WiFi first, ELA, competitive products

Success Story

30%

accelerated retail transformation

40%

reduction in MTTR through Automation & AIOps

5 Sites/Day

Accelerated SD-Branch implementation through intelligeni NetOps

Transformed and managed secure connectivity across retail network infrastructure at enterprise scale through SD-Branch, Voice & SASE for the World's largest tire manufacturing company.



Transforming
Retail Customer
Experience



Enhancing
Security
through SASE



Accelerated
SD-Branch Adoption
through Automation



Operations
Efficiency through
Analytics & AIOps

Recognized by Global Analysts

Gartner

Leader in Magic Quadrant for
Managed Network Services,
2026 (6 times in a row)

AVASANT

Leader in Avasant Radarview -
Network Managed Services,
2023-2024

* ISG

Leader in Provider Lens Study -
Networks - Software Defined
Solutions and Services, 2024

* ISG

Leader in Provider Lens Study -
AIOps quadrant of Intelligent
Automation Services, 2024



About intelligeni

intelligeni is Microland's proprietary AI-First platform, conceived and engineered in-house to deliver truly autonomous IT operations. Built on a dynamic Knowledge Graph and powered by Agentic AI, intelligeni transforms enterprise infrastructure into a self-healing, adaptive ecosystem—ensuring always-on performance, faster incident resolution, and continuous compliance. Available in NetOps, CloudOps, Workplace, and CyberOps variants, the platform integrates seamlessly with existing environments, enabling organizations to align IT with business goals, boost productivity, and accelerate innovation. With intelligeni, Microland leads the industry's shift from automated to truly autonomous operations, future-proofing digital enterprises worldwide.

About Microland

Microland is a leading AI-first, platform-led, technology infrastructure services company. We have enabled enterprises to build intelligent, resilient, and future-ready operations and are a trusted partner to global enterprises. We bring over 35 years of expertise in digital networks, cloud, data centers, workplaces, and cybersecurity, and combine it with our commitment to customer centricity, delivery excellence, and continuous innovation. Our operations, currently in more than 100 countries, are supported by a strong global delivery model and our AIOps platform, intelligeni, powered by Agentic AI, which is shaping the future of autonomous technology operations across enterprises.

www.microland.com